socialive.

Connection best practices

Use a **hard line** if possible

Move **close to your router**

Turn off your **VPN** (if possible)

Join using [Google Chrome](#) or [Microsoft Edge](#)

Temporarily **disable browser extensions**

Close all other applications and tabs except your browser window with Socialive open

Corporate Firewalls can inhibit your ability to join the video, and see or hear other participants. Share this [Network Firewall Guide](#) with your IT contact if necessary