

# Record a video

# Record a video on iOS

Download the app and log in with your email and password. Don't have a login? Contact your account administrator.

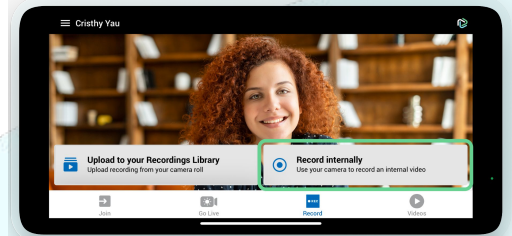


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Socialive for iOS

1

## Go to the "record" tab

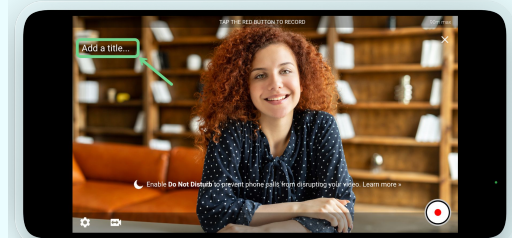
Tap the Record Internally button. Allow any permissions for accessing camera, microphone and media.



2

## Prepare

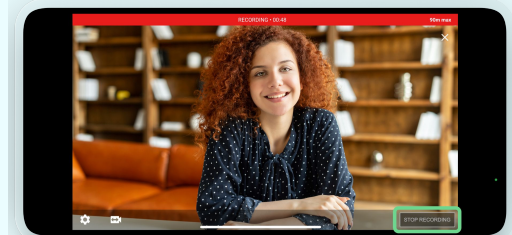
Add a descriptive title, select the front or back camera, and center yourself in the camera field.



3

## Begin your recording

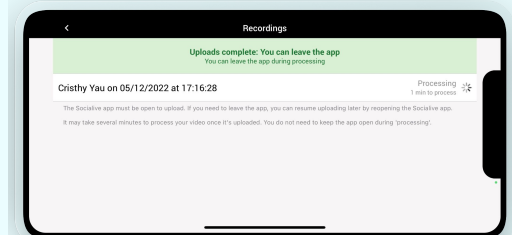
Tap the circular recording button to start. When finished press the rectangle button to stop.



4

## Monitor the upload progress

Your video will begin uploading as soon as you stop recording. Follow the onscreen instructions and keep the app open until the upload is complete.



# Record a video on Android

Download the app log in with your email and password. Don't have a login?  
Contact your account administrator.

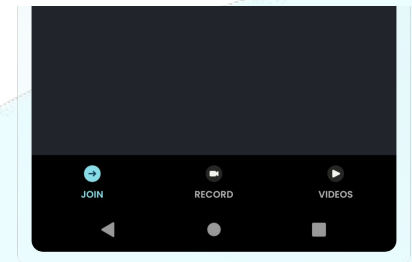


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Socialive for Android

1

## Go to the "record" tab

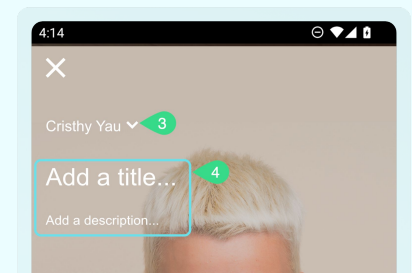
Tap the Record Internally button. Allow any permissions for accessing camera, microphone and media.



2

## Prepare

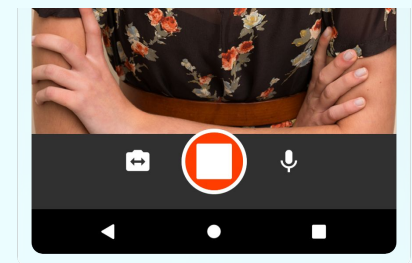
Add a descriptive title, select the front or back camera, and center yourself in the camera field.



3

## Begin your recording

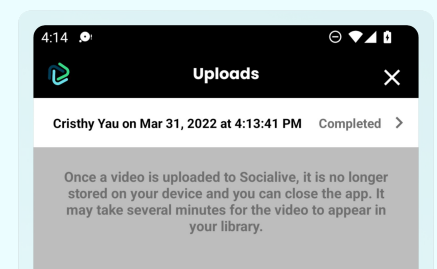
Tap the circular recording button to start. When finished press the rectangle button to stop.



4

## Monitor the upload progress

Your video will begin uploading as soon as you stop recording. Tap "in progress" to view the status. Follow the onscreen instructions and keep the app open until the upload is finished.



# Join a broadcast

# Join a broadcast on iOS

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## Download the app

[Download the Socialive Mobile app](#) from the Apple App Store

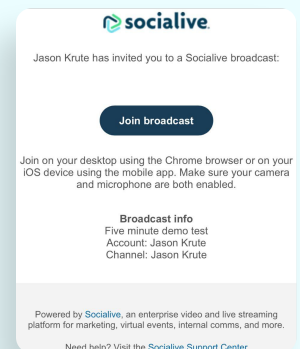


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Socialive for iOS

2

## Open the broadcast link

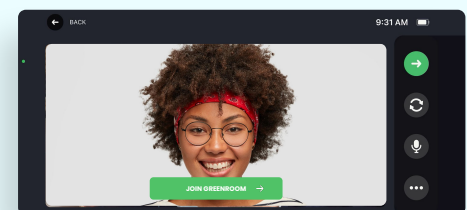
Open the Join Broadcast link sent by your host on your iOS device



3

## Join the Green Room

Once you tap Join Green Room, you will join the rest of the session participants backstage



For more information visit [Joining a Broadcast on an iOS device](#)

Questions? Email [support@socialive.us](mailto:support@socialive.us)

# Join a broadcast on **Android**

1

## Download

[Download the Socialive Mobile app](#) from the Google Play Store

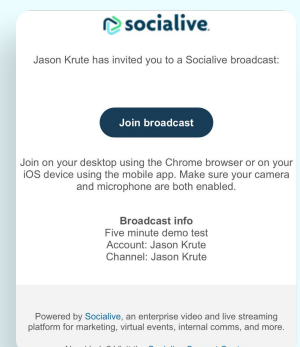


Scan to download  
Socialive for Android

2

## Open the broadcast link

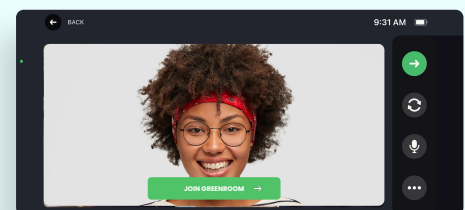
Open the Join Broadcast link sent by your host on your iOS device



3

## Join the Green Room

Once you tap Join Green Room, you will join the rest of the session participants backstage



For more information visit [Joining a Broadcast on an Android device](#)

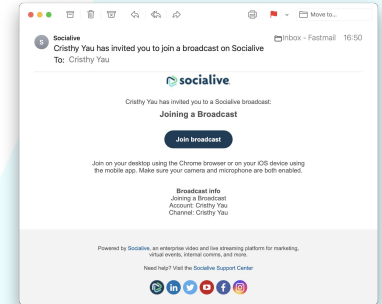
Questions? Email [support@socialive.us](mailto:support@socialive.us)

# Join a broadcast in the browser

1

## Open the broadcast link

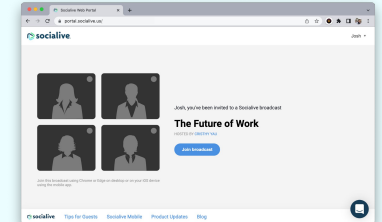
Using Google Chrome or Microsoft Edge, open the broadcast link sent by the host



2

## Join broadcast

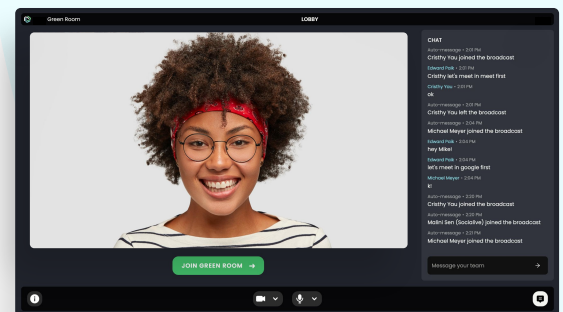
On the broadcast landing page, click Join Broadcast



3

## Join the Green Room

Allow camera and mic permissions and click Join Green Room



For more information visit [Joining a Broadcast in a Browser](#)

Questions? Email [support@socialive.us](mailto:support@socialive.us)

# Connection best practices





# Mobile connection best practices

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**Close all other applications**

Move **close to your router**

Turn on Do Not Disturb mode

Corporate Firewalls can inhibit your ability to join the video, and see or hear other participants. Share this [Network Firewall Guide](#) with your IT contact if necessary



# Desktop connection best practices

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Join using [Google Chrome](#) or [Microsoft Edge](#)

Temporarily **disable browser extensions**

**Close all other applications and tabs** except your browser window with Socialive open

Move **close to your router**

Turn off your **VPN**

Corporate Firewalls can inhibit your ability to join the video, and see or hear other participants. Share this [Network Firewall Guide](#) with your IT contact if necessary

# On camera best practices

# On camera best practices

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**Center** yourself within the camera frame

**Position the camera** so it captures your head, shoulders, and the top of your torso

Position your device on a **stable surface** to avoid shakiness

**Avoid covering the camera lens** with your finger while filming

**If not using an attached microphone, stand within 6 feet from the recording device** to ensure your audio is audible

**Avoid being backlit;** lighting should come from behind the camera

**Avoid talking with your hands** whenever possible